

To our loyal customers:

We wanted to update you on what UMAMI and TAVERNAKAYA are doing during this difficult period. As of yesterday, both restaurants are closed temporarily for **DINE-IN**. We will be offering **delivery and carryout** of menu items from **both restaurants**. However, in an effort to consolidate our resources and keep as many people from both restaurants working, we will be centralizing our operations out of TAVERNAKAYA. This means that customers of UMAMI will be able to order delivery or carryout, however all carryout orders will be picked up at TAVERNAKAYA.

Our staff will be asked to wear many hats as we try to navigate this crisis. One of them is providing delivery services in-house in order to generate another income source for our employees. We encourage you to order from us directly through **TOAST ONLINE ORDERING** (<https://www.toasttab.com/tavernakaya>).

Hourly employees who do the delivery will keep all the tips and a percentage of the order amount as compensation. In addition, we will continue to use Eatstreet and DoorDash as our delivery partners if that is what you are comfortable using.

We and the rest of the local restaurant and hospitality community are all trying our best to take care of our employee family while balancing what is feasible to allow our businesses to survive and thrive once this crisis is over. We thank you for your continued support and we need it now more than ever!

- Michael Ding & Wendy Kuo

